

ELMIRA CORNING REGIONAL AIRPORT

SUMMER 2010



"Art at the Gate" Brings Art to ELM Passengers

Elmira Corning Regional Airport mounted its first-ever exhibit of work by a regional artist in late April. "Art at the Gate," is a new Art Space, located in the gate area, beyond the screening checkpoint.

"We are so pleased to display the art work of Barbara Blumer in our terminal," said Ann Crook, Airport Manager. "I had been thinking about doing an art space for awhile, and when Barbara approached me about displaying her 'In Their Studios' I enthusiastically said yes."

The inaugural exhibit features the photographs of Barbara Blumer in a stunning display of black and white photographs of local artists in their studios.

"I am thrilled with the space and honored to be the first exhibit. The light coming from the big windows is fantastic for art," Barbara Blumer posted on her blog.

People waiting to board their flights at the gates have

plenty of time to examine each piece, up close.

Ann Crook and Barbara Blumer collaborated closely during the past year to make the exhibit a reality. Both agreed the idea was a win-win for passengers, the Airport and regional artists.

"We are thrilled to offer passengers a taste of local art," said Ms. Crook. "Now while you wait to board your plane, you can enjoy art in the newly created art space at Elmira Corning Regional Airport."

The Airport will host a public reception to meet featured artists Barbara Blumer and Brandi Smith on June 10 from 5:30-6:30pm.

"In Their Studios" will remain in the terminal through the summer of 2010. Regional artists interested in using the space should contact the Airport Management office.



Photographs by Barbara Blumer; Visit www.barbarahallblumer.blogspot.com

"Travel Twain" on View

A travel-themed caricature of Mark Twain now hangs in ELM's central lobby as part of "Twain 2010," a year-long celebration of the legacy left by one of America's greatest writers.

"Travel Twain," is one of eight commemorative posters commissioned by the Chemung County Chamber of Commerce and created by Finger Lakes artist Brandi Smith. The image mounted at ELM features the author with his suitcase in hand as he treks through the vineyards of Finger Lakes Wine Country.

For a schedule of special events throughout the year, contact the Chemung County Chamber of Commerce or visit the website at www.marktwaincountry.com.



The public is invited to meet both artists at a reception from **5:30-6:30pm on June 10** at the ELM Terminal.

WWW.ECAIRPORT.COM

AIRPORT NEWS

ELM Improvements

Activity at the Elmira Corning Regional Airport continues to increase. Our passenger numbers, revenues and fuel sales continue to increase, month after month! And, as warmer weather rolls into our area, the construction season at ELM is underway!

During the winter months, Airport Manager Ann Crook and engineers from McFarland Johnson finalized planning for several projects to be completed this year:

- A **Passenger Canopy** will be installed in front of the terminal building. This canopy will provide much-needed shelter for ELM patrons as they load and unload their cars.
- A **Security Restroom and Queuing Area** project will replace an existing conference room with additional space for passenger queuing at the TSA checkpoint. In addition, a single small restroom will be replaced with full restroom facilities for men and women in the security area.
- A **Commercial Apron Rehabilitation** project will feature resurfacing and new concrete for the entire commercial apron. The completed Commercial Apron will be a great addition as our passenger numbers continue to rise.
- A new **T-Hangar** will be installed on the ramp by the Wings of Eagles Discovery Center and will be used to store private aircraft.

"Our ongoing improvement projects are designed to enhance your airport experience," said Airport Manager Ann Crook. "We ask our ELM patrons to excuse our mess during this time of construction, as we work to improve your Airport."



Display panels in security area show viewer programming and real-time flight updates.



New Flight Information Display / Airport Network TVs

New Digital Flight Information Display monitors are now mounted in the terminal lobby, near the ticket counters, and inside the DC-2 Restaurant! These monitors provide up-to-the-minute status information on all scheduled flights. In addition, two big-screen monitors in the gate concourse feature Airport TV Network programming. Passengers waiting for flights can now watch the high-definition TVs for vital information about their destination, flight status, news, sports and business headlines.

The Passenger Information Network (PIN) system will show real-time flight information of arriving and departing

flights at ELM. ProDIGIQ's system is fully automated, ensuring accurate flight status through live feeds from multiple data sources.

Installation of ProDIGIQ's cutting edge technology shows ELM's commitment to enhancing the passenger experience and takes the Airport to the next level of customer service. ELM is proud to be only the fifth airport nationwide and the first in the state of New York to have this state-of-the-art technology.

"The addition of the ProDIGIQ TV systems is another step in our ongoing efforts to better serve our community," said Ann Crook, airport manager.



ELM adds new security machine. The Reveal CT-80 Explosives Detection System (pictured left) takes MRI-type pictures of the contents of all checked bags and identifies possible explosive material. The new machine, purchased by the Department of Homeland Security with stimulus funds, is capable of screening up to 200 bags per hour. The EDS enables baggage security on a par with larger airports without having to open every single bag. ELM's baggage screening process is now quicker and more efficient than before.

Introducing a NEW look for ELM's PASSplus loyalty program

Three years and 1,400 members since it was first introduced in 2007, Elmira Corning Regional Airport is refreshing its passenger loyalty program, ELM PASSplus.

"We have been so pleased by the response from our regular Airport users, who have signed on as members in our free PASSplus program. Over the next few months, we are asking our patrons to register or renew their free membership," said Ann Crook.

"During the summer months, all registered members will receive new membership cards that can be scanned by our automated parking ticket readers. From what we've heard from our members, this enhancement will be much appreciated by frequent ELM guests," Ms. Crook added.

PASSplus offers member benefits including reduced rates on parking in the Airport parking lot, discounts at the DC-2 Airport restaurant and monthly e-mail notices of activities at ELM.

REGISTER OR RENEW YOUR FREE PASSPLUS MEMBERSHIP at www.ecairport.com to receive your new membership card, and a **free gift, while supplies last.**

In addition, PASSplus members are eligible for frequent drawings for prizes from both the Airport and regional PASSplus partners, such as Watkins Glen International, the Elmira Jackals and Pioneers. ELM most recently gave away tickets to the Shriner's Circus at First Arena and a Blue Oyster Cult concert at Tioga Downs in Owego. Tickets to the races at Watkins Glen International will be featured during the race season.

"With so many travel choices available, we want regional travelers to know we appreciate their business," said Ms. Crook. "Our PASSplus program reinforces our thanks for the opportunity to be part of their journey."

Why do YOU choose ELM?

It's always great to hear thoughts and suggestions from our ELM visitors. Recently, we asked PASSplus members why they choose Elmira Corning Regional Airport, and we are delighted to pass along just a few excerpts from their comments:

"I prefer Elmira Airport because not only is it close to where I live; it is always ready to serve us and go beyond normal duties to help us through the boarding process." -Peggy

"A. The tickets are less expensive than BGM, AVP, ITH; B. The parking is better; C. You can see the airplanes, eat and enjoy the day." -Larry

"I like ELM best due to its efficiency and the fact that there are hardly any delays at security" -Robert

"I love to fly from Elmira Corning Regional Airport. It is a fast and easy gate to the world." -Esther

"Elmira has made many improvements including added parking, dining, varied air carriers and after traveling almost 2 million air miles, I can state that knowing my luggage will be ready after a long trip is very meaningful." -David

"I love Elmira Airport because it is so close and convenient. I have to travel 1 hour, 45 minutes to get to Rochester Airport." -Marc



New ELM PASSplus graphics feature distinctive luggage. A plastic card with magnetic reader that can be scanned at ELM's automated parking booths will replace current laminated cards. The new cards will be sent to all new and "renewed" members during the summer months - along with a special gift, while supplies last.



ELM AT-A-GLANCE

The Elmira Corning Regional Airport is in the town of Big Flats, just off Exit 50 from Interstate 86/Route 17. ELM offers convenient, hassle-free air service to most major domestic and international destinations in conjunction with our airline partners.

Airport Manager's office

The Airport Manager's Office is open Monday - Friday, 8:00am to 4:30pm. An auto-attended phone service is available after business hours.

Address:
276 Sing Sing Rd., Suite #1
Horseheads, NY 14846
607-739-5621
607-739-8539 (fax)
ecra@co.chemung.ny.us

Note: The Airport Manager's office does not have information on lost bags, flight schedules, delays or passenger information. These inquiries should be made directly to the applicable airline. Flights can be tracked at the Elmira Corning Regional Airport Web site at www.ecairport.com.

Airlines and destinations

Delta Air Lines

Four round trips daily to Detroit, MI.
Ticket: 800-225-2525
Baggage: 607-796-6545
www.delta.com

USAirways Express

Five round trips daily to Philadelphia, PA.
Ticket: 800-428-4322
Baggage: 607-796-6019
www.usairways.com

Allegiant Air

Several direct flights per week to Orlando-Sanford.
Ticket: 1-702-505-8888
www.allegiantair.com

General Aviation

Atlantic Aviation is located on Aviation Drive next to the Wings of Eagles Discovery Center. The fixed base operator (FBO) serves corporate, charter and private aircraft.
607-739-3597 or
607-739-0239 (fax)
www.atlanticaviation.com

Arrival and check-in times

Passengers are required to arrive at the Airport for check-in at least one hour prior to departure time.

Baggage information

Passengers are allowed only one carry-on bag. Baggage must remain in your possession at all times. You may not leave your baggage unattended. A list of prohibited and permitted items is available on the Transportation Security Administration (TSA) Passenger Information Web site at www.tsa.gov.

Airport parking

Convenient long- and short-term parking is available at ELM, operated by Republic Parking at 607-739-9937.

	Short Term/Long Term	
1st 15 min.	free	n/a
Each 1/2 hour	\$0.75	\$1.00
First hour	\$1.00	\$1.00
Daily Max	\$7.50	\$6.50
Weekly Max	\$37.50	\$32.50

Passenger loading and unloading

Passenger drop-off, unloading and pickup are permitted directly at the Airport doors.

Parking or standing is not permitted. The new Cell Phone Lot on the east end of the front drive is available for waiting in your car for passenger arrival.

Ground transportation

Taxi service and several national car rental agencies are located next to the baggage claim area in the terminal to provide travelers with convenient options for ground transportation to and from ELM. Reservations are recommended to ensure prompt service.

Taxi Services:

Bill's Taxi: 607-731-8801

Terp's Enterprises:
607-795-4426

Car Rental Companies:

Avis: 800-230-4898
or www.avis.com

Budget: 800-527-0700
or www.budget.com

Hertz: 800-654-3131
or www.hertz.com

National: 800-227-9058
or www.nationalcar.com

Elmira Corning Regional Airport is committed to providing services to enhance the travel experience for our passengers. Whether you are waiting for a flight, sending off business associates or meeting for a busi-

ness lunch, the Airport offers a comfortable, convenient setting for business-on-the-go.

High-speed Internet access

Free wireless Internet access is available on the entire first

floor of the Airport terminal, provided courtesy of D-Link and Databranch of Elmira. In the conference room adjoining the DC-2 Restaurant, there is a Data Counter for hardwire Internet connection.

is located in the terminal just before the departure area. Another, complete with audio visual equipment and teleconferencing capability, adjoins the Airport restaurant. Contact the Airport manager's office for reservations information.



Conference rooms

Two conference rooms are available for use by business travelers. One

ATM machine

A 24-hour Chemung Canal Bank automated teller machine is located near the ticket counters. (PLUS / MC / VISA / NYCE / DISCOVER / CIRRUS / American Express).

**ELMIRA CORNING
REGIONAL AIRPORT**

WWW.ECAIRPORT.COM

