

ELMIRA CORNING REGIONAL AIRPORT

FALL 2009

Flying in to the Glen: ELM marks its busiest day of the year

With a total of 22,934 passengers, the month of July was ELM's busiest in recent history. But the first Thursday in August was the busiest single day this year.

On August 6, most participants and fans arrived in town for the Helluva Good! Sour Cream Dips NASCAR race weekend at Watkins Glen International.

"All 22 of our airline flights were filled to capacity that day," said Airport Manager Ann Crook. "In addition, we hosted over 70 charter flights including several airline-type jets. Our four car rental agencies supplied the teams and visitors by bringing in over 600 rental cars in addition to our regular fleet." Aircraft on the field included three Piper Cubs used to tow banners over the racetrack throughout the weekend. Sunday's race was rained out, so the crowds stayed on an extra day with most people leaving

Monday night.

In addition to the race traffic, ELM's busiest day included Allegiant flights arriving and departing for Orlando/ Sanford airport as well as a twice-monthly charter flight to Oklahoma City for natural gas workers. As many as 1,201 passengers passed through the terminal, more than doubling the typical daily passenger count of around 590 passengers.

"ELM staff and crew - from our fixed-base operator, Atlantic Aviation, to all the airlines and car rental agencies - looks forward to this



event each year, and works hard to put the terminal, parking lot and airfield in a clean and safe condition. We are proud to welcome everyone to ELM and to our region," Ms. Crook said.

"Our trip went VERY well... things were extremely smooth going out of and coming into your airport ... tickets and baggage and boarding the flight were all done quick and easy..." -Jerry



Allegiant Air takes break; service to Orlando resumes November 19

Allegiant Air offers excellent vacation bargains for Twin Tiers residents out of Elmira Corning Regional Airport. Nearly 20,000 people have flown through ELM on Allegiant Air since they began direct service to Orlando-Sanford last November. And with one-way flights as low as \$29 it's no wonder!

The airline is taking a short break in service during September and October. Allegiant's direct flights to Orlando-Sanford will resume November 19, just in time for Thanksgiving and the winter holidays.

"We're delighted that Allegiant is pleased with its ELM service and the response from our regional travellers," said Airport Manager Ann Crook. Visit www.allegiantair.com today to book a winter getaway.

AIRPORT NEWS

Northwest Airlines is becoming Delta Air Line

Last winter, Northwest Airlines and Delta Air Line merged. "Elmira Corning's outstanding Northwest service hasn't changed as a result of this merger, but our passengers will notice changes at the airport as the Northwest name will be replaced by Delta," said Airport Manager Ann Crook.

Flight boarding announcements are currently made for Delta flights and signage at the Airport now reflects the presence of both airlines. The ELM Website (www.ecairport.com) lists separate flight information for both Northwest and Delta, though they actually reference the same flights.

Over the next several months the final transitions will occur. By early 2010, everything at the Airport should refer only to Delta Air Line.

"Delta has been fantastic about maintaining the level of quality we've come to expect from their all-jet service to ELM," said Ms. Crook. "We're hopeful that once the merger transition is complete we'll be under consideration for service improvements!"

Contact information for the airlines can be found on page 4 of this newsletter.



The Delta Air Line ticketing counter at Elmira Corning Regional Airport.



ELM's completed parking lot and entrance drive

Airport parking lot work complete

Comprehensive improvements to ELM's parking lot and entrance drive during the past year are now complete. Visitors to the Airport will notice the benefits of the \$3 million project, including better traffic flow, new signage, additional entrances and exits, new landscaping, wayfinding banners and 100 new parking spots.

"Feedback from our regional community has been extremely positive on the changes we've made," said Airport Manager Ann Crook. "In particular, visitors are grateful for our new cell phone lot, which lets them wait in the comfort of their vehicle for their passengers to arrive."

ELM PASSplus membership grows

More than 1,300 have joined the free ELM PASSplus Program, the Airport's own passenger loyalty program. Membership is free and offers great benefits such as discounts at our restaurant, DC-2, preferred parking in our parking lot, monthly e-mail notices of services and activities at the Airport, and regular drawings for prizes from our regional PASSplus partners.

This summer, winning members have enjoyed tickets to Watkins Glen International events and Elmira Pioneers ballgames! Join now to qualify for the next prize drawing.



PASSplus members now enjoy parking benefit

As a member benefit, short term/preferred parking is now available for members, who can park in the short-term parking lot and pay long-term parking rates.

For more information and to sign up for the free ELM PASSplus program go to the Airport website at www.ecairport.com.

Airport wins grant awards for improvements

Elmira Corning Regional Airport has been awarded three grants this fall for airport improvements:

Crosswalk canopy

An AIR '99 Grant awarded by the New York State Department of Transportation for \$300,000 will be used to design and construct a canopy over the crosswalks from the new parking lot to the main entrance to the terminal. The canopy will provide needed protection for pedestrians walking from the parking lot to the front doors during rainy, snowy and icy conditions. McFarland Johnson, Inc. of Binghamton will be designing the canopy, which should be under construction in spring 2010.

Plow truck and tractor

Another AIR '99 Grant for \$300,000 will purchase a full-sized plow truck and a tractor with extension broom and snow blower. The equipment add efficiency to ELM's winter snow removal processes that keep the runways in safe condition.

"We appreciate the New York Department of Transportation's support of our efforts to keep the Airport open and safe throughout the winter. We hope that at least some of this equipment will be on the field ready to help us battle

"I have been following the great success of Elmira Corning Airport in the news over the last few months. The latest success in attracting Allegiant Air to ELM will continue to increase the passenger numbers" -Paul

the coming winter weather," noted Ann Crook, ELM airport manager.

Apron rehabilitation

The Federal Aviation Administration awarded ELM an Airport Improvement Program Grant of \$788,610 to rehabilitate the Alpha Apron. This area is used to park aircraft next to hangars on

the West end of the Airport. The pavement on this apron is currently in poor condition but will soon be fixed, thanks to the FAA.

The Alpha Apron Project was designed by McFarland Johnson, Inc. The construction will be completed this fall by Chemung Contracting.

Indy car drivers fly with the Blue Angels

On July 3, in a special event arranged by Elmira Corning Regional Airport and our partners at Watkins Glen International, five IndyCar Series drivers got to experience a different kind of speed.



Fat Albert, the Blue Angels' C-130 Hercules Transport aircraft, was in the area for the Binghamton Air Show, and flew into ELM to take a group of news reporters and Indy Car drivers on a special demonstration flight that included a rocket propelled takeoff plus the usual in-flight maneuvers.

According to reports, the drivers were impressed by the intensity of the flight - despite being accustomed to extreme conditions.

Drivers and pilots alike agreed they would welcome a future flight opportunity.



US Navy Blue Angels crew of Fat Albert pose with ELM Airport Manager Ann Crook and Indy Car drivers Dario Franchitti, Scott Dixon, Mike Conway, EJ Viso and Hideki Mutoh.



ELM AT-A-GLANCE

The Elmira Corning Regional Airport is in the town of Big Flats, just off Exit 50 from Interstate 86/Route 17. ELM offers convenient, hassle-free air service to most major domestic and international destinations in conjunction with our airline partners.

Airport Manager's office

The Airport Manager's Office is open Monday - Friday, 8:00am to 4:30pm. An auto-attended phone service is available after business hours.

Address:
Suite 1, 276 Sing Sing Rd.,
Horseheads, NY 14845
607-739-5621
607-739-8539 (fax)
ecra@co.chemung.ny.us

Note: The Airport Manager's office does not have information on lost bags, flight schedules, delays or passenger information. These inquiries should be made directly to the applicable airline. Flights can be tracked at the Elmira Corning Regional Airport Web site at www.ecairport.com.

Airlines and destinations

Northwest Airlines / Delta Air Lines

Four round trips daily to Detroit, MI.

Ticket: 800-225-2525
Baggage: 607-796-6545
www.nwa.com

USAirways Express

Five round trips daily to Philadelphia, PA.

Ticket: 800-428-4322
Baggage: 607-796-6019
www.usairways.com

Allegiant Air

Two round trips weekly to Orlando-Sanford International on Thursdays and Sundays.

Ticket: 1-702-505-8888
www.allegiant.com

General Aviation

Atlantic Aviation is located on Aviation Drive next to the Wings of Eagles Discovery Center. The fixed base operator (FBO) serves corporate, charter and private aircraft.

607-739-3597 or
607-739-0239 (fax)
www.atlanticaviation.com

Arrival and check-in times

Passengers are required to arrive at the Airport for check-in at least one hour prior to departure time.

Baggage information

Passengers are allowed only one carry-on bag. Baggage must remain in your possession at all times. You may not leave your baggage unattended. A list of prohibited and permitted items is available on the Transportation Security Administration (TSA) Passenger Information Web site at www.tsa.gov.

Airport parking

Convenient long- and short-term parking is available at ELM, operated by Republic Parking at 607-739-9937.

	Short Term/Long Term	
1st 15 min.	free	n/a
Each 1/2 hour	\$0.75	\$1.00
First hour	\$1.00	\$1.00
Daily Max	\$7.50	\$6.50
Weekly Max	\$37.50	\$32.50

Passenger loading and unloading

Passenger drop-off, unloading and pickup are permitted directly at the Airport doors.

Parking or standing is not permitted. The new Cell Phone Lot on the east end of the front drive is available for waiting in your car for passenger arrival.

Ground transportation

Taxi service and several national car rental agencies are located next to the baggage claim area in the terminal to provide travelers with convenient options for ground transportation to and from ELM. Reservations are recommended to ensure prompt service.

Taxi Services:

Bill's Taxi: 607-731-8801

Terp's Enterprises:
607-795-4426

Car Rental Companies:

Avis: 800-230-4898
or www.avis.com

Budget: 800-527-0700
or www.budget.com

Hertz: 800-654-3131
or www.hertz.com

National: 800-227-9058
or www.nationalcar.com

Elmira Corning Regional Airport is committed to providing services to enhance the travel experience for our passengers. Whether you are waiting for a flight, sending off business

associates or meeting for a business lunch, the Airport offers a comfortable, convenient setting for business-on-the-go.

High-speed Internet access

Free wireless Internet access is available on the entire first floor of the Airport terminal, provided courtesy of D-Link and Databranch of Elmira. In the conference room adjoining the DC-

2 Restaurant, there is a Data Counter for hardwire Internet connection.

Conference rooms

Two conference rooms are available for use by business travelers. One is located in the terminal just before the departure area. Another, complete with audio visual equipment and teleconferencing capability, adjoins the Airport restaurant. Contact the Airport manager's office for reservations information.

Airport fax service

Fax service is available in the Airport manager's office on the third floor of the main terminal, from 8:00 am to 4:00 pm weekdays. Charges do apply; contact the Airport manager's office for information.

ATM machine

A 24-hour Chemung Canal Bank automated teller machine is located near the ticket counters. (PLUS / MC / VISA / NYCE / DISCOVER / CIRRUS / American Express).

FREE Wireless Internet Provided by:



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