

ELMIRA CORNING REGIONAL AIRPORT

Airport expands regional partnerships

During the recent LPGA Corning Classic, the Airport table in the Exhibitor's Tent was a networking hot spot. "We gave out 2,100 balsa airplanes," explained Airport Manager Ann Crook. "I was so pleased to meet many residents and visitors who frequently use our facility."

The presence at the LPGA was just one of the expanded activities Elmira Corning Regional Airport (ELM) is engaging in to enhance its growing role as a gateway to the regional community. In addition to the Corning Classic, ELM has partnered recently with Watkins Glen International, Finger Lakes Wine Country (FLWC) and the Elmira Jackals Hockey team. Cooperative marketing exposures have included welcome banners within the Airport terminal and use of the Airport's I-86/ Route 17 billboards to promote the regional events. In return, the Airport's partners have contributed prizes for ELM's PASSplus member sweepstakes drawings and marketing opportunities in printed materials and at special events and venues.

"Public outreach plays a critical role in my personal philosophy and vision for our Airport," said Ms. Crook, who recently made a presentation on community partnerships at the annual conference of the American Association of Airport Executives (AAAE) in New Orleans, Louisiana. "More and more, Elmira Corning Regional Airport is doing its part as a good neighbor to the regional community participating through these strong partnerships."

Pride Ride and fireworks

On Saturday, June 28, ELM will once again partner with Backyard Broadcasting as it presents the 13th Annual Pride Ride and "Set the Night to Music" fireworks event.

The WINK 106/ WINGZ 104.9 Pride Ride 2008 will begin at 10am, and riders will bring toys as a donation to the Twin Tiers "Toys for Tots" program. The Ride will conclude with a parade-style entrance onto the ELM runway at approximately 8pm. Spectators will be allowed to walk onto the airfield to enjoy the festivities. The fireworks display, set off from a safe distance across the airfield, will begin at approximately 9:30pm. The Wings of Eagles Discovery Center also plans an Airfest and open house with family activities throughout the day.

"The event takes much coordination on the part of the Airport staff, especially as more than 1,000 motorcycles finish their ride on the runway," said Airport Operations Manager Bill DeGraw. "We work very closely with the event coordinators to make sure every safety precaution is taken so that everyone can fully enjoy the event."



Pride Ride 2008 will pass through five counties during a 160-mile motorcycle excursion on June 28, 2008.



The Airport's Web site www.ecairport.com currently features an image and link to the WGI Web site.

ELM sees strong performance

While most states and airports are seeing reduced capacity this year on domestic flights, Elmira Corning Regional Airport is not. *USA Today* recently listed Elmira Corning Regional Airport as one of only three New York airports that is projecting an increase in total seats on departing domestic flights in fall 2008 compared with 2007 data.

"In fact, more people are flying out of ELM than in previous years, a trend which has leveled off a bit in recent months, but still shows an increase over last year," said Airport Manager Ann Crook. "We finished 2007 with 22% over the 83,000 enplanements we had in 2006. This is great news for us during a time when many regional airports are struggling to maintain their service."

Join ELM PASSplus TODAY to qualify for 6/24 drawing!
www.ecairport.com

ELMIRA CORNING REGIONAL AIRPORT



Fly in. Fly out. It's that easy.





Parking lot project begins in summer

Construction is scheduled to begin in mid-July 2008 on a \$3 million Airport entrance drive and parking lot makeover. All the work will be completed and the area will be open for use in time for the winter holiday travel season. The project will add capacity for nearly 100 additional vehicles to the current number of spaces which are in high demand today.

Included in the project will be several improvements to provide a better experience for our passengers. The new lot will have a simplified traffic flow plan and improved signage to make it easier for visitors to find their way in and out. There will be new automated ticket dispensers with backups machines to eliminate equipment problems. In addition, the new lot will include a "Preferred Parking Area" which will be available to members of the airport's ELM PassPlus customer loyalty program.

"We will also be adding a new 'Cell Phone Parking Lot,'" said Airport Manager Ann Crook. "This area is designed for people who just want to sit in their cars near the front door while waiting for a passenger to arrive. You may not leave your car in the Cell Phone Lot, but it is free!"

When the project is completed, taxicabs and ground transportation will have their own lane right in front of the front doors, so Airport patrons won't need to walk far to reach a cab. A new Airport sign and lighting throughout the facility will round out the work.

According to Ms. Crook, the project was designed by McFarland Johnson, Inc. of Binghamton and will be built by ZMK Construction of Apalachin. Funding has been secured for the project, consisting of a \$1 million grant from the Federal Aviation Administration, a \$1 million grant from the New York State Department of Transportation and \$1 million of local county funds. Most of the local funding comes from airport-generated revenues.

The current parking lot will remain open throughout construction. "If you'll be using the Airport this summer or fall, plan a few extra minutes for construction-related delays in the

parking area," she said.

"These improvements, coupled with our continued competitive air fares, will go a long way towards increasing usage of our Airport and improving air service," said Ms. Crook. "We are eager to get started on this much-needed project, which will result in an improved Airport experience for all."

For current information about parking at the Airport go to www.eairport.com, call (607) 739-5621, or look on our announcement board between the baggage claim and the front entrance.

New entrance completed

Recent visitors to Elmira Corning Regional Airport will be welcomed by a fresh new entrance that has replaced a non-functioning revolving door. The new entrance vestibule is larger and features two sliding doors which are designed to work better and require less maintenance than the old revolving door. New signage, carpet in the entrance and lighting completes the freshened look. Thanks to Edger Enterprises of Elmira Heights for the outstanding work on this project!

"Entering the Airport terminal is now an infinitely more pleasant experience," said Airport Manager Ann Crook. "This improvement has been a top priority since I came on board nearly a year ago, and I am thrilled that it is now complete."

Environmental assessment

In fall 2007, the Elmira Corning Regional Airport began an Environmental Assessment to evaluate possible environmental impacts of Airport improvement projects being considered in the future, including the possible 400-



New Airport entrance featuring new doors and carpeting have replaced a non-functional revolving door.

foot extension of the primary runway to the east.

"Though it is clear that this proposed runway extension would provide operational benefits to the Airport, no decision can be made on this project until we have a better understanding of the environmental outcomes," said Ann Crook. "We will be inviting community input on this Assessment and we encourage residents to participate in the process."

Additional progress is expected in the assessment process during 2008 and 2009.

TSA team celebrates Earth Day

Local employees of the Transportation Security Administration (TSA) planted a tree on April 22 at the Airport in honor of Earth Day. TSA employees provide airport security at checkpoints at our nation's airports.



ELM TSA employees (l to r) Matt Marsh, Nick Iven, Michelle Freas, Tami Buzzetti, Michael Gallagher, and Jim Dubois.

"I think this is a wonderful way for the TSA officers to show their support for the community, the passengers who use our Airport and the Earth," said Ann Crook, Elmira Corning Regional Airport manager. "This event was especially meaningful because it was developed and implemented completely by local TSA employees."

The tree was planted near the bus stop at the airport entrance.

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ELM PASSplus sweepstakes drawing June 24

Elmira Corning Regional Airport's PASSplus Passenger Rewards Program now has more than 600 members! The PASSplus program is designed to recognize and appreciate Twin Tiers community members and to keep them informed about Airport news.

On June 24, we'll be drawing from our membership for the following:

- Two sets of two tickets to the Camping World Grand Prix at the Glen on July 4-6 donated by WGI, packaged with ELM mugs and an insulated lunchbox;
- One basket of Finger Lakes goodies compliments of PASSplus Partner Finger Lakes Wine Country, packaged with a ticket to the Camping World Grand Prix;
- Separate drawings for a number of ELM-imprinted items: denim shirts, T-shirts, mugs and insulated coolers.

All registered PASSplus members are eligible, excluding Airport personnel. Once members



have won a prize, they are ineligible for the balance of the year. Additional drawings for more great prizes offered by our PASSplus Partners will take place throughout 2008 as prizes become available.

ELM PASSplus member registration is open, free and easy at www.eairport.com. Members receive monthly announcements by email to keep them informed about the Airport's ongoing improvements and air service updates.

"We are pleased to pass along savings and discounts to our ELM PASSplus members through our Airport's regional PASSplus Partners," said Airport Manager Ann Crook. "I encourage Twin Tiers residents to take advantage of the savings offered through the expanding PASSplus program, as we thank our regional residents who appreciate the value of convenient air travel, close to home."

ELM weathers winter with "flying" colors!

Elmira Corning Regional Airport snow removal crews did an outstanding job this year! During the past winter we had 37.6 total inches of snow with five storms of more than two inches each. The most difficult element of the winter was eight challenging ice storms. Throughout the bad weather season, we never had to close the Airport due to unsafe conditions. All snow removal work was completed by a small crew of 16 dedicated men: Bill DeGraw, Marty Schmidt, Damon Draxler-Bedrosian, Roy White, Ryan Wheeler, Patrick Mcfarland, Eric Schamel, Joe Duffy, Don Fischer, Steve Donahue, Rod Robinson, PJ Wheeler, Carl Lewis, Mike Radder, Terry Wheet and Jason Halm. Among the written comments received about ELM's efficient team were:

"Simply the performance of one's job does not normally warrant a formal thank you. However, service provided to us above and beyond our normal expectations does warrant a special Thank You. Our aircraft departed and arrived continuously throughout the day and by your efforts we did not receive one delay which is important to Corning's success." - Corning Incorporated Aviation Department

"Due to their hard work, long hours and determination, we have not encountered a single diversion or cancelled flight due to field conditions. What an excellent job!" - US Airways Express

"We were able to accept aircraft from neighboring airports that were unable to keep up with poor weather conditions leading to a very successful winter season for our company." - Atlantic Aviation

"They communicate well. They work hard. They take pride in the work they do. They provide great service to the users. They keep the airport open when surrounding airports are closed. They are exceptional and deserve recognition for their efforts..." - Elmira Air Traffic Control Tower



ELM's snow removal crew.

Airport business services

Elmira Corning Regional Airport is committed to providing services to enhance the travel experience for our passengers. Whether you are waiting for a flight, sending off business associates or meeting for a business lunch, the Airport offers a comfortable, convenient setting for business-on-the-go.

High-speed Internet access

Free wireless Internet access is now available on the entire first floor of the Airport terminal, provided courtesy of D-Link and Databranch of Elmira. In the conference room adjoining the DC-2 Restaurant, there is a DataCounter for hardwire Internet connection.

Conference rooms

Two conference rooms are available for use by business travelers, and feature high speed Internet access. One is located in the terminal just before the departure area. Another, complete with audio visual equipment and teleconferencing capability, adjoins the Airport restaurant, and can be reserved for catered meetings and luncheons. Contact the Airport manager's office for reservations information.

Airport fax service

Fax service is available in the Airport manager's office on the third floor of the main terminal, from 8:00 am to 4:00 pm weekdays. The following charges apply:

To send: \$3 first page, \$2 each additional pages

To receive: \$2 per page.

ATM machine

A 24-hour Chemung Canal Bank automated teller machine is located near the ticket counters. (PLUS / MC / VISA / NYCE / DISCOVER / CIRRUS / American Express).





The Elmira Corning Regional Airport (ELM) is located in the town of Big Flats, just off Exit 50 from Interstate 86/Route 17. Air Service is provided by US Airways and Northwest Airlink, providing service from Elmira Corning Regional Airport through major hubs to national and international airports and destinations.

The Elmira Corning Regional Airport makes your next trip as easy as checking in, hopping on the plane, and flying to your destination — on time, with no hassles.



Directions from highway

Traveling east or west on I-86/Rt 17, take Exit 50 to Kahler Road. Go north on Kahler Road to Sing Sing Road. Turn right on Sing Sing Road. Airport entrance is approximately 1/2 mile on right-hand side. Look for signs.

Airport manager's office

The Airport manager's office is open Monday through Friday, from 8:00am to 4:30pm. An auto-attend-

ed phone service is available after business hours.

- Airport manager's office
Suite 1, 276 Sing Sing Rd.,
Horseheads, NY 14845
607-795-0402, 607-739-8539 (fax)
ecra@co.chemung.ny.us (email)

Note: The Airport manager's office does not have information regarding lost bags, flight schedules, delays and/or passenger information. These inquiries should be made directly to the appropriate airline reservation numbers. Flights can be tracked at the Elmira Corning Regional Airport Web site at www.ecairport.com through FlightView's Flight Tracker.

Airlines and destinations

Elmira Corning Regional Airport offers flight service through two airlines, offering convenient transport to national and international flight hubs. The air carriers should be contacted directly for all flight and passenger inquiries at the national and local numbers listed for below. If there is no answer at the local contact number, try again; airline staff are likely attending to flight arrivals or departures.



- **Northwest Airlink** – Four round trips daily to Detroit, MI.
Ticket: 800-225-2525
Baggage: 607-796-6545
www.nwa.com
www.mesaba.com
- **USAirways** – Five round trips daily to Philadelphia, PA.
www.usairways.com
Ticket: 800-428-4322
Baggage: 607-796-6019
- **General Aviation** – ELM houses a separate terminal on Aviation Drive, servicing all non-commercial carriers, charters and private aircraft. General aviation services are operated by Atlantic Aviation - ELM.
www.atlanticaviation.com
607-739-3597 or 607-739-0239 (fax)

Arrival and check-in times

Passengers are required to arrive at the Airport for check-in at least one hour prior to departure time.

Baggage information



Passengers are allowed only one carry-on bag. Baggage must remain in your possession at all times. You may not leave your baggage unattended. A list of prohibited and permitted items is available on the Transportation Security Administration (TSA) Passenger Information Web site at www.tsa.gov.

Ground transportation



Taxi service and several national car rental agencies are located next to the baggage claim area in the terminal to provide travelers with convenient options for ground transportation to and from the Airport. Reservations are recommended to ensure prompt service.

- **Taxi service:**
 - **Bill's Taxi:** 607-731-8801
 - **Terp's Enterprises:** 607-795-4426
- **Car rental companies:**
 - **Avis:** 800-331-1212 or www.avis.com
 - **Hertz:** 800-654-3131 or www.hertz.com
 - **National:** 800-227-7368 or www.nationalcar.com
 - **Alamo:** 800-462-5266 or www.alamo.com

Passenger drop-off

Passenger drop-off, unloading and pickup are permitted directly at the Airport doors. Parking or standing is not permitted.

Airport parking

Convenient long- and short-term parking is available at Elmira Corning Regional Airport, and is operated by Republic Parking at 607-739-9937.

Short Term /Long Term

	Short Term	Long Term
1st 15 minutes	free	n/a
Each 1/2 hour	\$0.75	\$1.00
First hour	\$1.00	\$1.00
Daily Max	\$7.50	\$6.50
Weekly Max	\$37.50	\$32.50

Check out ELM online



Visit the ELM Airport Web site at www.ecairport.com for the latest information on our expanding services for business and leisure travelers. The Elmira Corning Regional Airport Web pages are a convenient and easy way to access helpful information about the Airport. You'll find our featured non-stop destination, direct links to reservation sites for our airlines, as well as nearby hotels, attractions and important air travel tips and safety information from the FAA.

In addition, register to join ELM's free PASSplus passenger loyalty program. Check out the article on page 3 for more detail, sign up and start saving today!